High-Level Concern (HLC) Mortgage Process
for the MPF® Portfolio Products

Overview
Join us for a webinar designed to assist your Loss Mitigation Department with the MPF Program’s High Level Concern process and requirements. We will also conduct an introduction to MPF portfolio products’ credit structure.

The presentation will cover:
• Definition of HLC loans
• PFI responsibilities
• MPF Provider process
• Claims process
• MPF Products credit structure

Who should attend?
The presentation is recommended for:
• Loss Mitigation Staff
• Collection and Default staff
• Foreclosure staff
• Bankruptcy staff
• REO staff

Prerequisites
We recommend participants review the following MPF Guide material before the webinar:
• Servicing Guide Chapter 107.4.5.1
• Origination Guide Chapters 28.4.2 and 28.6.4
• High Level Concern (HLC) Mortgage Notification (Form OG8)
• Calculation of Realized Loss (Form SG332)

This information can be accessed by clicking here: MPF Guides

Date and Time:
• May 21 10:00 – 11:30 a.m. (Central Time)

How do I register?
Please send an e-mail to MPFTraining@fhlbc.com with the following information:
• Webinar date
• Individual’s name
• Institution
• PFI Number
• E-mail address
• City and State
• Phone number
• Number of phone lines you will be using under this registration

You will receive a confirmation and schedule once your registration is received. You will also receive an e-mail with instructions on how to access the presentation on the Internet and the audio portion through a conference call.

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