



## **Targeted Populations Experience and Services Template**

*Sponsor Experience and Service Plan Narrative Outline*

### **Targeted Populations:**

- Homeless
- Special Needs, and/or
- Permanent Supportive Housing

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### **Sponsor Experience**

*Provide descriptions to demonstrate sufficient experience to effectively serve the identified population.*

1. *Description of mission and operating model for residential properties*
2. *Describe targeted population and related history and service experience*
  - a. *Detail number of years*
  - b. *Detail number of properties and units owned*
  - c. *Detail number of units managed*
3. *Describe experience utilizing specialized service programs*
4. *Description of staff roles/ responsibilities; including staff training, education, or credentials.*
5. *Description of service delivery and coordination*
6. *Describe housing retention measurements and results*

### **Network and Referral Sources**

*Describe network of referral sources or partnerships through which qualified individuals/families will be identified and or referred to the project.*

*Include tenant selection preference, waitlists utilized, as applicable*

### **Specialized Services / Supportive Services Activities**

*Describe specialized and or supportive services that will be offered.*

- **For Permanent Supportive Housing properties:**

*Describe types of services that increase housing stability by addressing root causes of chronic homelessness and providing long-term case management.*

### **Resident Assessment and Access to Services**

*Describe how tenant assessment for programs and services will be conducted.  
Describe how tenants will access services.*



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## **2024 Affordable Housing Program**

### **Service Provision/Coordination**

*Describe service coordination component; include dedicated staff and anticipated agreements to deliver services for the target population.*

### **Outreach Strategies**

*Describe the outreach plan to inform and engage residents in the services offered.*

### **Funding Sources**

*Describe applicable sources of funding and or operating subsidies for specialized services.*

### **Rental Assistance Resources**

*Describe rental assistance that will be available to the targeted population; including assistance secured and/or referrals from public housing authorities.*